

Online PBS Authorities system improvements

Services Australia is always looking for ways to improve the services and products that we offer, and that's why you will begin to notice some changes to the Online PBS Authorities system (the system) from August 2023.

Initially, we will improve the technology to allow us to design more features for the authority approval service that offers a better user experience, while also providing a stable and secure digital platform when requesting PBS authority approval online.

When you use the system, you may notice some changes to the way the system looks, but it will perform the same way.

Over the next 12 months there will be further system enhancements to improve functionality and to enable all PBS authority approvals to be submitted and assessed using the system. We will ensure you are kept informed as each change is implemented.

For more information about the **Online PBS Authorities system** visit www.servicesaustralia.gov.au/hppbsauthorities.

Services Australia has a broad range of educational resources on the **Health Professional Education Resources** website. This includes podcast, simulations and an infographic on the Online PBS Authorities system. Visit <https://hpe.servicesaustralia.gov.au/pharmaceutical-benefits-scheme.html>

If you require additional assistance or have any queries, please email authority.comms.change@servicesaustralia.gov.au.

Kind regards,

PBS Authorities
Pharmaceutical Benefits Branch
Services Australia